



333 FISH CAMP CHECK-IN PACKET

Welcome to 333 Fish Camp and thank you for staying with us! We are excited to have you here and want to make sure your stay is comfortable and meets all your needs! We are a family-oriented campground so to ensure an enjoyable experience for all guests and our neighbors, there are a few rules we live by. By signing or accepting the online reservation terms, you agree that you have read and thoroughly understand the 333 Fish Camp policies and procedures.

IMPORTANT INFORMATION

WIFI INFO: We have high speed wifi available throughout the resort.

Wifi router ID: Bass Capital. **Password:** _____.

Note we occasionally change the password, if the above is not working, please contact management.

BATHROOM / SHOWER: Bathroom code: _____. There is a bathroom and shower for guest use located at the back of the Marina Store. Note that our expanded shower house is currently under construction and should be open for guest use by the fall! Please keep up with us on social networks for updates.

CHECK-IN/CHECK-OUT: **Check-in starts at 3:00 PM.** If you will be arriving early, please contact management to determine if early check-in can be arranged based upon the availability of your site. A fee of \$10 per each hour increment prior to 3:00 PM will be charged. **Check-out time is 11:00 AM** and you do not need to contact the office for check out, additional charges incurred during your stay will automatically be charged to the card on file. If late check-out is necessary, please contact management to determine if this can be arranged. A fee of \$10 per each hour increment after 11:00 AM will be charged. If you are fishing or are booked to use our charter service on your check-out day and you will miss check-out time, please coordinate with management in advance. Even if your site is needed, we may be able to accommodate temporarily relocating your things until you are able to check-out. Note that a fee may be applied for late check-in or check-out requests. Guests checking-in late will find a check-in packet with a park map and policy information inside the black mailbox on the back of the Marina Office.

MARINA & CAMPGROUND STORE: Our Marina & Campground Store is well-equipped to meet all of your camping and boating needs! We sell gas, firewood, ice, sunscreen, drinks, meat, snacks, custom apparel and much more! Store hours run from 8 AM-4 PM. We accept pre-arrival orders, if you would like firewood brought to your site or your cottage fridge stocked, please contact management in advance of your arrival! If access to the shop is needed outside of working hours, please contact management to see if an exception can be made! Note minimum purchase of \$20 required for store to be opened outside of operating hours.

BAIT & TACKLE SHOP: Our Marina Store doubles as a live bait and tackle shop. We have top of the line gear and tackle, ranging from rods and reels to live bait. Our tackle shop inventory is managed by our very own Major League Pro Fisherman and Director of Fishing Operations Cole Hewett. Tackle and apparel brands we carry include AFTCO, Bajio, Denali, Gamakatsu, Marshwear, Shimano, SPRO, Sunline, and ZMan. If you need advice on gear, where to fish, or how to catch'em, do not hesitate to ask. We are experts and are here to help!

BOAT, TRAILER & RV STORAGE: We offer open air, wet slip and covered storage for your boats and RVs. Wet slips and dry storage space can be reserved in advance of your stay for \$20 per night. Open air storage for boats and trailers is first come, first served. If you would like to reserve a wet slip or dry storage space for a week or more, please contact management for rate information.

BOAT RAMP: We have a boat ramp onsite and offer free use for 333 Fish Camp guests. Non-guests will be charged a fee of \$10 per use.

FISHING DOCK: Only 333 Fish Camp guests may fish from the Fishing Dock. If you are fishing from the Fishing Dock, please exercise caution and be mindful of your surroundings, including boats that are entering or leaving the Marina. Running or horseplaying on the Fishing Dock is prohibited. Children must be accompanied and supervised by an adult while on the Fishing Dock. No jumping into the water – there are alligators!

FISHING CHARTERS: We offer fishing charter concierge booking services for our guests. 333 Fish Camp Director of Fishing Operations and Major League Fisherman, Cole Hewett, is our primary charter captain and is available for booking! We also have an extended network of charter captains available if you are seeking to book multiple charters and can even organize tournaments for groups that are staying with us at 333 Fish Camp. We facilitate booking for trips right here on Crescent Lake, the St. Johns River or open ocean salt-water excursions. Pricing will vary based on number of people and desired excursions. Whether this is an office or interest group outing, fishing tournaments are a ton of fun! Please contact management for additional information!

EQUIPMENT RENTALS: We offer fishing kayak and fishing rod rentals out of the Marina Store. Kayak rentals are priced out hourly, with discounted full day rental options available. Fishing rods can be rented for a flat fee. We have excellent fishing right off our Fishing Dock!

LANDSCAPING: We usually mow the grass on Wednesday mornings, weather permitted. Please clear your personal items from the grass in advance or when staff is mowing.

RULES, POLICIES & PROCEDURES

MAXIMUM GUESTS & SITE OCCUPANTS: Maximum occupants for each RV site are 6 people. Maximum occupants for each of our cottages are 4 people, with a limitation of 2 adults and 2 children. Only those adults and children indicated on the registration forms are permitted on site. If you have additional youth guests, we may be able to make an exception - please contact management!

VISITORS: 333 Fish Camp is a private park. Visitors must be registered at the office and a fee of \$12 per adult and \$8 per child will be applied. Visitors are not permitted on property during quiet time. Please pre-register or ensure that your visitors stop in the office to register and receive a parking pass. We have a designated area for visitor parking, so it is important that you alert us upon your visitor's arrival. 333 Fish Camp reserves the right to limit the number of people visiting a site. Day visitors must depart by 10 PM, overnight visitors must depart by 12 PM the following day. Registered guests are responsible for ensuring their visitors are properly registered and that all campground rules are followed.

QUIET TIME: Quiet time runs from 10 PM-8 AM. Please be respectful of your fellow campers by keeping your voices and entertainment media at a low level. Children under 18 must be on their site by dusk.

NON-SMOKING: Tobacco products are NOT ALLOWED inside any resort building. Guests are welcome to smoke outside, except in areas designated by signage as non-smoking areas. All tobacco materials (including chewing tobacco or dip) should be discarded in appropriate receptacles and not thrown onto the ground. Failure to comply with the tobacco policy will result in a \$200 charge for additional cleaning.

COOKING & FISH STORAGE: Cottage dishes and kitchenettes must be left in a clean condition. Kitchenettes are not to be used to deep fry any foods with oil, grease or butter. Fish cooking of any kind is not permitted in the rooms. Fish cooking must occur only at park supplied grill locations. Grills must have used coals removed at the completion of your stay. No bulk fish storage is permitted either inside cottage rooms or on cottage patios. Coolers kept in vehicles containing fish may only be drained directly into the lake. All fish must be cleaned at the end of the pier only. Rooms considered damaged by smoke, grease or fish odor will be charged a deep cleaning fee of \$200.

HOUSEKEEPING: Housekeeping and turndown services may be provided upon request with proper notice. Housekeeping staff will do their best to respond to requests for unscheduled service within 24 hours. An additional cleaning fee of \$15 per hour (Minimum \$25) will be charged for unscheduled housekeeping.

RENTAL AGE LIMITS: Renters must be over 21 and present a valid photo ID. The IDs of all guests over the age of 16 must be scanned and entered into the guest file in Newbook. 333 Fish Camp is a family resort and there may be children on the premises, please act accordingly and treat others as you would like to be treated.

SITE CHANGES: You have been assigned a specific site, if you wish to relocate please check with management. Due to reservations and maintenance, moving may not be possible. Please inquire before moving sites.

OPEN FIRES: Open fires are not allowed in our park. Fires must be in firepits or designated fire rings. Firepits cannot be moved.

PARKING: RV sites are allowed 1 RV and 1 tow vehicle at each site. Additional vehicles will have to park in overflow parking for \$10 per day. The parking tab must be clearly visible on the driver's side windshield. Parking violations may be towed at any time at owner's expense. Please do not park your vehicle, trailer, jetski or boat in an adjacent site. Use of more than one site will result in additional charges. No parking in roads, grass, vacant sites or the store / office parking lot. After launching your boat or after loading your boat with coolers, etc. Park on your site or in the overflow parking located in the trailer parking lot.

SITE AND PARK NAVIGATION: Please be respectful of your neighbor and do not walk between sites when navigating the park. Please use main roads, sidewalks, and designated public paths to walk around the campground.

RV MAINTENANCE: All sewer hoses must have a watertight rubber collar. Please ensure all hookups are in good working order. Washing RVs or vehicles is only permitted with a wash permit from management. Wash permits are \$5 for a car and \$10 for an RV. Hose washing is not permitted, as it can result in a mess and disturb your neighbors. All RVs must be in good condition and well maintained. Repairs to RVs and vehicles are not permitted at 333 Fish Camp. We are happy to recommend a local Mobile RV Repair service that comes out to your site to assist you with any repairs.

RUGS: Rugs are permitted on the gravel. Only rugs smaller than 3' x 2' are allowed on the grass as it kills the grass and we want your site to look good for both you and the next guest.

SPEED LIMIT: The park speed limit is 10 mph and is strictly enforced. This policy is to keep you, your children, and your pets safe. Individuals without a current driver's license may not operate any motorized vehicle on the property. Safety for our guests is our number one priority!

BIKES, SCOOTERS & GOLF CARTS: Bikes & scooters are welcome at 333 Fish Camp. Electric golf carts are also welcome, but they must have standard golf cart tires. NO ATV's, side by sides, off-road vehicles or modified golf carts. Motorcycles are only to be used entering or exiting 333 Fish Camp. Nothing other than walking is permitted on the Fishing Dock or concrete areas of the Marina. You must be at least 16 years of age with a valid driver's license to operate a golf cart. Golf carts without proper lighting will not be allowed to operate after dusk. Non-motorized vehicles including but not limited to bicycles, tricycles, scooters, etc., are allowed as well, but may not be ridden after dusk, and all proper safety gear including helmets **MUST BE WORN.**

SEVERE WEATHER: In case of severe weather, seek shelter in the bathrooms or the laundry room. Signs for shelter areas are posted. We love pets, so please bring them with you and please do not leave them in your RV during severe weather warnings.

ELECTRICAL USE: You are responsible for understanding how many amps you are using in your RV. Amp usage over the 50 AMPs provided can trip your breaker. Please be mindful of your amp usage, so that you don't trip your breaker during your stay. Please notify the office so that we can notify maintenance if you have any electrical issues during your stay. Guests are not permitted to repair our electrical pedestals per insurance and safety requirements. Maintenance staff is here to help and is happy to do so. Even if you are an electrician, laws prohibit you from working on our pedestals unless hired to do so.

POOL & PICNIC AREA: No lifeguard is on duty. The Pool Area and the Picnic Area open at 9 AM and close at dusk. Anyone under 18 must be supervised by an adult in these areas at all times. Horseplay, running, and diving is not permitted in the Pool Area. Alcohol and food are not permitted in the Pool Area. Loud music and rough play are not permitted in the Pool Area or the Picnic Area. Children in diapers are not allowed in our pool. Only swimming suits and swimming trunks permitted in our pool, no cut offs. Please do not let your children climb our trees, as it damages them.

TRASH DISPOSAL & RECYCLING: We will ensure that your site is clean upon arrival and ask that you leave your site in a clean condition upon departure. Trash must be placed at the front of the RV spaces or outside the cabins between 8 AM-10 AM daily. Please tie the trash in sturdy bags no larger than 13 gallons. A maximum of two bags per day will be picked up by 333 Fish Camp staff. Items not contained in 13-gallon bags or trash deemed excessive will be billed a fee at the discretion of management. Please do not use the dumpsters on the property for any reason. Guests witnessed placing items in the dumpsters will be charged a fee at the discretion of management. All fish fillet waste must be thrown off the end of the dock. **DO NOT** place raw fish of any kind in the park trash.

CHILDREN: Children under 16 must be supervised by an adult at all times. Horseplay, running, or diving in the pool is not permitted. Riding bicycles without a parent and on our main entrance road is prohibited for the safety of your children and our incoming RV guests. Only walking is permitted on the concrete areas of the Marina and the Fishing Dock.

DRONES: Drones are not permitted in our park. Please do not fly drones over people or RVs.

CLOTHESLINES: Clotheslines are not permitted in our park.

FIREWORKS AND FIREARMS: Use of fireworks and firearms at 333 Fish Camp is strictly prohibited. The prohibition on fireworks includes sparklers, smoke bombs, aerials, and firecrackers. All guns are prohibited, including air soft, BB, and pellet guns. If you are hunting in the area, all firearms must remain secured and stored appropriately when you are onsite.

ALCOHOL POLICY: Consumption of alcoholic beverages may occur in the immediate vicinity of your campsite or in areas designated by signage. If consuming alcohol outside your campsite,

it is expected that you will do so in a controlled and responsible manner. Beverages will be limited to one per person at any given time (i.e. you cannot wheel your cooler into our common areas - you must retrieve alcoholic beverages individually or purchase them from the 333 Fish Camp store). Glass bottles are NOT permitted in our common areas and all trash must be disposed of in designated recycling and trash receptacles. Failure to do so will result in a fine of \$10 per item. Large gatherings, underage drinking, drinking and driving, or unruly behavior is strictly prohibited.

ILLEGAL DRUGS: No illegal drug or substance use is permitted at 333 Fish Camp.

SAFETY & EMERGENCIES: Please keep your rooms, valuables and vehicles locked and/or secured at all times. If there is an emergency, please dial 911. If you have called 911 for any reason, and time allows, please call the office so management staff can be prepared to escort the emergency personnel to your site.

PET POLICY: We love pets at 333 Fish Camp, however no animals other than domesticated cats and dogs are permitted. We do not have breed restrictions, but we ask that all pets be well-behaved and non-aggressive. Aggressive or excessive barking pets will be asked to leave. Guests bringing a pet must notify management in advance. Pet fees are \$10 per day per pet, with a maximum of two pets. Guests may be asked to provide a health record for their pet to validate current vaccinations. Pets onsite must be on a leash, attended by an adult at all times and cannot be left alone tied up outside an RV. Pet owners are responsible for cleaning up any pet refuse. Failure to clean up after your pet will result in a fine of \$100. 333 Fish Camp assumes no responsibility for illness or injury that may occur to pets while on the premises. No pets are permitted in the pool area or in the cottages, tiny homes or community buildings. **THERE ARE ALLIGATORS IN THE LAKE. PLEASE! WATCH YOUR PETS CLOSELY AND DO NOT LET THEM GO NEAR THE WATER!**

FAILURE TO ADHERE: All violations of these rules are subject to a three-strike policy: (i) verbal warning, (ii) written warning, and (iii) written notice of termination of your rental agreement. Management reserves the right to remove anyone for behavior detrimental to 333 Fish Camp or its guests or for failing to observe these rules without prior strikes. Management reserves the right to not issue a refund to any guests removed from 333 Fish Camp.

EXCEPTIONS: Any exceptions to the above-mentioned policies must be approved by the 333 Fish Camp management in advance of your stay.

ACKNOWLEDGEMENT: All guests must acknowledge these rules according to the rules and regulations on the 333 Fish Camp website and on the guest registration form.

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